

HOUSING MANAGEMENT ADVISORY BOARD

Report of the Head of Landlord Services

ITEM 08 COMMUNAL CLEANING CONTRACT CONSULTATION UPDATE

Purpose of the report

To update members of the Board on the progress of the communal cleaning consultation.

Action requested

The Board is asked to note the progress to date and the current position.

Background

At its meeting on 12 September 2018 the Board were advised that the framework provider for the communal cleaning contract had been asked to confirm pricing. This was so that tenants and leaseholders could be provided with the best possible estimate of cost.

Current position

The framework provider has advised that due to the framework ending, they are no longer able to meet the Council's requirements.

The specification and list of properties has been sent to an alternative provider. That provider is currently liaising with its suppliers to provide the Council with an estimate of price.

Next steps

Pending receipt of the pricing confirmation from the new framework provider, it is expected that the consultation will be issued in November 2018.

As previously outlined, the format of the consultation will be as follows:

- We will write to all tenants affected and offer them the chance to give their views online, by email or via a paper survey if requested.
- We will inform all 52 members and ensure information is available on the Council website.
- A period of 28 days will be provided for responses.
- Our Customer Engagement Team will support the consultation and encourage tenants in the blocks to complete the survey.

Officer to contact:

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